

## MEDIA STATEMENT

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for immediate release

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### **Resolution Health Medical Scheme announces new Administrator and Managed Healthcare provider**

Johannesburg – Resolution Health Medical Scheme (RHMS) today announced the appointment of a new Administrator and Managed Healthcare Provider for the Scheme. “Members will continue to enjoy superior benefits and services from the Scheme and it will be business as usual, while enhancing the service of RHMS to the benefit of members, service providers and employer groups in collaboration with the new administrator and managed healthcare provider”, said Acting Principal Officer of RHMS, Ms Helene van der Walt.

Agility Global Health Solutions (Agility) will assume the role of Administrator and Managed Healthcare Provider as from 1 December 2009. This follows a transparent due tender process which was overseen by consulting and actuarial firm Fifth Quadrant and observers from the Council for Medical Schemes.

The announcement paves the way for the infrastructure, staff and assets of its current administrator being transferred to Agility in a single seamless process, while enhancing the processes and service through the globally applied technology and intellectual property of Agility.

“This is an ideal outcome as members will feel no effects from the transfer to the new Administrator, it will remain good business as usual and service will be maintained at the same high levels.”, said Van der Walt

Van der Walt reiterated that the Scheme remained financially sound and strong and that reserves remained good. “Resolution Health Medical Scheme has always been committed to providing excellent benefits and services to our members and none of that will change, to the contrary, we believe that this service will be enhanced and bettered through the superior intellectual property and technology of Agility. This will place the Scheme even further ahead of its nearest competitors and confirm its position as a leader in the medical schemes market”, she said.

“Agility is committed to providing superior services to its clients and it is this synergy with RHMS, as well as our exclusive commercial medical scheme offering to the Scheme which has created an ideal environment for us to provide Managed Healthcare and Administration services,” said Agility Chief Operating Officer, George Roper. “Agility has always been renowned for implementing successful transformation strategies to its health insurance customers, ensuring better financial and clinical results through its focused research and development strategy and cutting edge technology solutions”, Roper concluded.

Jannie Kotze, CEO for Resolution Holdings (the Holding Company for Resolution Health (Pty) Ltd who was the previous administrator of the Scheme), said that the departure of the Scheme from its healthcare administration business would not affect the operations of the rest of the company's interests. These interests include international and national interests in Life, Wealth Management and General Insurance businesses.. "Resolution remains a well established company with strong financial structures and business contracts in place", Kotze concluded.

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Agility Global Health Solutions (Agility GHS) is a leading healthcare solutions provider servicing funders of healthcare and associated entities around the globe. Many of Agility's clients are regional leaders in healthcare cover. Agility's mission is to assist its clients with better risk management, increased operational efficiency and business growth. Our healthcare solutions are individually crafted using specialist knowledge, fresh thinking and smarter technology to meet each client's strategic goals.

Resolution Health Medical Scheme is an open medical scheme established in 1998 which has a membership of more than 80 000 beneficiaries and is amongst the most affordable medical schemes in the market.

Resolution is a complete financial services provider offering Life insurance offerings, short-term and niche products and wealth management services.

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